





Instructions for submitting your invoices to coupainvoice@olymel.com

## Introduction

This guide provides best practices and submission requirements to ensure that your invoices are processed successfully and in a timely manner. Please follow the instructions described below and contact payablepratte@olymel.com for any questions.

## Scanning quality requirements

When you scan invoices for submission, please ensure the following:

- The scan size of each page must be a minimum of 7.5" x 5.5" and a maximum of 11" x 17".
- Invoices must be scanned as black and white images with a resolution of 300 dpi.
- Invoices of multiple pages must be scanned as a single document in sequential order (including supporting pages).
- Do not include multiple invoices on a single page/image.
- Ensure that the scan quality is legible and that the invoice has not been cut off.

## How to submit an invoice by email

Invoices must be scanned and sent by email to <u>coupainvoice@olymel.com</u>. Please note that this email address is not monitored for inquiries. All submissions must meet the following requirements:

- Invoices must be in PDF or TIF format (do not submit JPEG, Word, etc. files), and if PDF, they must be version 1.4 or higher.
- Invoices must be attached to the email and not embedded in the body of the email.
- There can be no document security/password on attachments.
- · Attach nothing but invoices to your emails.
- You may attach multiple invoices in one email either in a single multi-page PDF or in separate PDFs. However, if multiple separate PDFs are received in a single email, they will be treated as separate invoices and cannot be consolidated.
- Please ensure that the size of each PDF or TIF document is less than 5 MB.